

ACCESS WITH ALL QUICKPANDA EVENTS

Here at Quick Panda Productions we now have a dedicated team to help and improve the accessibility at our festivals. We take pride in what we have achieved so far and are looking for ways to constantly improve and adapt the accessibility at our festivals. We are always happy to hear your feedback so please don't hesitate to contact us should you feel there is something we are missing.

COMPANION / PERSONAL ASSISTANT (PA) TICKETS

If a customer is unable to attend any Quick Panda events without a personal assistant, you can apply for a PA ticket free of charge.

Please note: The access customer must purchase all other tickets required for their party BEFORE applying for a PA ticket as we require ticket Numbers to generate a PA ticket.

All tickets are non-refundable, under Any circumstances.

Please contact us if there are any children or teens needing assistance tickets and we can help.

CONTACT INFO (ACCESS)

Email : Dale@quickpandaproductions.co.uk

Please note: We aim to respond to all emails and process all applications within 10 working days.
Please keep in mind our office hours are only part time.

APPLYING FOR ACCESS

You will need to apply for the accessibility you require for all Quick Panda events individually. We try and make this process as short and painless as possible, but the information you provide helps us gain a better understanding of what you require while enjoying your time at all of our festivals.

Please use the following links for applying for the festival(s) you will be attending:

Live at Scorrier house, 26th August 2023 - <https://forms.gle/aa5CMX4ji4hXdZDb8>

Little Orchard Music Festival, 8-10 September 2023 - <https://forms.gle/WFVs2hc6tzVLSg45A>

When applying for a PA ticket you will be asked to give relevant evidence of disability and a valid ticket reference .

Accepted Documentation:

- DLA (Care and / or mobility)
- PIP (Personal Independence Payment)
- A Medical Professionals letter (to be reviewed case by case)
- D/deaf or blind registration
- The Nimbus Access Card
- Blue Badge (Permitted for parking requests only)

If you do not have any of the following documentation, please get in contact so we can help you accordingly.

CONTACT INFO (ACCESS)

Email : Dale@quickpandaproductions.co.uk

Please note: We aim to respond to all emails and process all applications within 10 working days.
Please keep in mind our office hours are only part time.

TRAVEL AND ARRIVAL

However you are traveling to our events there will be a designated signposted route to access parking and camping.

Each festival is different; however we will aim to inform you of all accessibility areas and how to get to the festival 2 week before the event. Please note, the accessibility requirement form (found above) must have been completed in order to receive this information.

There will be a designated accessible car park which is free of charge; you will need to apply for a pass through the relevant application form above.

This car park will be the closest to the main festival grounds shortening your distance where possible for getting around while at the festival.

Space is limited so please apply above using the application form as soon as possible, you will need to provide a copy of your blue badge. If there are any issues please contact our team.

CONTACT INFO (ACCESS)

Email : Dale@quickpandaproductions.co.uk

Please note: We aim to respond to all emails and process all applications within 10 working days.
Please keep in mind our office hours are only part time.

ACCESS CAMPSITE

When attending any of the Quick Panda events we can offer accessible camping. You must apply for this as soon as possible with a camping ticket reference number(s) for each. We allow up to 5 members of your party to camp with you within the access campsite. If you wish to camp with friends not in Access camping you can still apply for a access waistband to use the facilities. Applications close 3 weeks before the event date.

Our access campsite is designed to include:

- Designated check in point
- Accessible information point (Open 09:00 – 18:00)
- Out of hours member of staff available (24 hours)
- Standard accessible toilets
- Accessible water point
- Accessible showers and sink
- Access to campsite with parking for your vehicle
- Electric hook-up (Pre-arranged for medical equipment only)

Please note: All Access campsites are located on farmland and are sited entirely on grass.

CONTACT INFO (ACCESS)

Email : Dale@quickpandaproductions.co.uk

Please note: We aim to respond to all emails and process all applications within 10 working days.
Please keep in mind our office hours are only part time.

ARENA FACILITIES

Within all our festival arenas we try to be accommodating where possible.

We offer designated access routes from the accessible camping to the main arena avoiding longer distance walks or queues.

You will find wheelchair accessible toilets at all festivals next to the standard toilet locations.

All our festivals offer plenty of space getting around the site to avoid crowding, with plenty of space to sit, relax and soak up the atmosphere whatever your ability.

All members of the steward and security teams are briefed on all accessible points, facilities, and information about getting around the festival. We also have information points at each event.

QUIET SPACES

Throughout all our festival sites you will be able to find quiet spaces away from larger crowds that may occur during busier times.

If you require more information on one festival about quiet spaces and locations please get in contact.

CONTACT INFO (ACCESS)

Email : Dale@quickpandaproductions.co.uk

Please note: We aim to respond to all emails and process all applications within 10 working days.
Please keep in mind our office hours are only part time.

GROUND CONDITIONS/ WEATHER FACTORS

Please be understanding before arriving at the festivals that certain weather types can affect the ground and conditions.

Most of the festival sites are located on firm farmland with short grass and can have some uneven sections and slopes. The conditions of the ground can change quickly with adverse weather becoming muddy, waterlogged, dusty and maybe difficult to navigate around.

We always try and make all our festival grounds sit within current hard standing areas where possible, but this cannot always be the case.

If it becomes too difficult to move around while on site, please contact our of team stewards or security who are all briefed on how to help during your stay. They are located close to any major checkpoints around the festival.

Please do not hesitate to contact us pre-event should you believe getting around the festival may be a challenge. We will be more than happy to advise on how we can work around this.

OTHER INFORMATION

We will always aim to be accessible as possible however we do have limited space and therefore cannot accommodate any festival goers with temporary impairments such as but not limited to broken bones or healing injuries.

CONTACT INFO (ACCESS)

Email : Dale@quickpandaproductions.co.uk

Please note: We aim to respond to all emails and process all applications within 10 working days.
Please keep in mind our office hours are only part time.